



Warranty Information

Shower Trolleys, Bath Lift, and TR Tubs

TR Group Inc., Limited Warranty

This limited warranty applies only to the TR GROUP Inc., sold products and used in the United States. TR GROUP Inc., warrants to the original purchaser that all new equipment, with normal use and service, are free from defects in materials and workmanship for the period specified below from the warranty start date (provided annual maintenance is performed as outlined in Operating Manual).

The warranty start date is the day of installation or 30 days after shipment, whatever comes first.

Metal frame/structure	3 Years
Seat pads	2 Years
Mattress/Pillows	1 Year
Electronics/PCB	1 Year
Actuators/Motors	1 Year
Pumps	1 Year
Hoses/Mixing valves	1 Year
Batteries	120 Days
Hand controls	120 Days
Battery chargers	120 Days
Fuses	120 Days
Castors	90 Days
Plastic covers	90 Days
Safety belts	90 Days

Parts replaced under the initial Equipment warranty period will be warranted for the remainder of the original equipment warranty period.

This limited warranty applies only to TR Group Inc., sold products, and becomes void if Equipment has been damaged or rendered defective as a result of;

- a) Acts of God, accident, misuse, vandalism, neglect or default of the Buyer or a third party.
- b) Transit, power surge or operating environment.
- c) Modification of the equipment without the written permission of TR Equipment.
- d) Service by anyone other than TR Equipment authorized agent.
- e) Use of parts not manufactured or sold by TR Equipment.
- f) Failure to operate in accordance with manufacturer's guidelines or any other improper

operation or maintenance or by improper storage of the Equipment.

- g) Failure to provide regular maintenance, service or inspections.
- h) Any other cause not directly and primarily caused by defective material, workmanship or design.
- i) Any damage to any equipment caused by the use of improper cleaning liquids
- j) Nicks, dents, scrapes, scratches, or other cosmetic defects, however caused.

All replacement parts, (except consumable parts) purchased after the initial warranty period will be warranted for 6 months from the date of invoice.

Warranty service must be performed by TR GROUP INC., 130 North Madison St. , Rockford, IL 61107, USA, or by an authorized repair center at their location.

On occasion, TR GROUP INC. may authorize in-house repairs, but these repairs MUST be pre-approved to avoid invalidation of the warranty.

Services covered under warranty include any labor that takes place at TR GROUP.

Cost of Labor incurred while installing the warranty part at the place of ownership is not covered by this warranty.

For technical support call or email;

Phone: +Toll free: 800-627-8940

Email: sales@ezlifts.com

TR Group Inc. will offer spare parts for new products for ten (10) years from date of sale. Note: Some original component parts and assemblies may not be available; functional equivalents may be substituted.

This warranty is in lieu of any other warranty or representation, expressed or implied.

Warranties of **Merchantability or Fitness for any particular use or purpose** are expressly excluded.

TR Equipment will not be responsible for any expenses, inconvenience or incidental or consequential damages occasioned by the use, loss of use, or misuse of the products, or by the failure of the products to conform to the warranty set forth above.

TR Equipment reserves the right to make design changes and/or improvements without notice.