



EZ Way, Inc.

EZ Way Terms & Conditions

Contact Information:

710 E. Main St.
Clarinda, IA 51632
800-627-8940 (toll free)
712-542-1899 (FAX)
sales@ezlifts.com
www.ezlifts.com

Terms and forms of payment:

All orders are pre-paid until a credit application is received and approved.

- Cashier Check from an authorized Bank
- Credit Card (Visa, MasterCard or Discover)
- EZ Way Open Account (Commercial Businesses only, verification by our Credit Manager): will be Net 30 once approved

Freight Terms:

Unless specifically stated, all prices are quoted (and will be invoiced) FOB destination, Prepaid and Added.

Order Changes:

Changes or amendments to an order may be made prior to product shipment. Changes may be subject to additional shipping charges.

Non-Warranty Returns:

There is a 15% restocking fee on unopened (still new and in its original package) products returned within 30 days from the date shipped. No return is allowed for any products that have been opened or have been used. Returns must be authorized by EZ Way's customer support department prior to return. Do not return the product before contacting EZ Way. Only authorized returns with a Returned Merchandise Authorization number (RMA#) will be accepted. The RMA # must be placed in a legible and visible area on the returned package. Credit will not be issued until confirmation that the product is in its new/unopened condition. Freight charges will be the responsibility of the party returning the package.

Non-warranty related returns are not allowed after 30 days from the date shipped regardless of their status.

Warranty Returns:

Warranty returns must be authorized by EZ Way's customer service department prior to return. Do not return the product before contacting EZ Way. Only authorized returns with an Returned Merchandise Authorization number (RMA#) will be accepted. The RMA # must be placed in a legible and visible area on the returned package. Credit or replacement will not be issued until verification by the customer support department that the product is under warranty, at which time EZ Way will issue a return label.