



EZ Way, Inc.

*"Your Total Patient
Lift Solution"*

EZ Way Safety Program FAQ's

1 Why should we use the Safety Program?

EZ Way has a team of factory-based service personnel, all of whom specialize in EZ Way products exclusively and are trained to respond to any service requirement. Utilizing the EZ Way Safety Program frees up your maintenance staff to respond to other needs, and provides you with service documentation for each piece of equipment covered under the program.

2 Why isn't this program included in the warranty?

Normal use causes wear and tear of your EZ Way Smart Lift™, EZ Way Smart Stand™ and EZ Way Ceiling Lift regardless of the amount of care taken while using the equipment. This program addresses regularly scheduled attention to vital safety features and compliments our outstanding equipment warranty. With this program our technicians help ensure your equipment will always be performing at its full potential.

3 Is this program better than calling the Service Department whenever I need help?

All issues requiring assistance from EZ Way's 24-hour Service Department are handled immediately, with customer satisfaction being the primary objective. The Safety Program is proactive and will make sure your equipment is in prime condition at all times by discovering and correcting any potential problems BEFORE they occur.

4 It sounds like a great program, but how can I justify the cost?

The adoption of the EZ Way Safety Program has demonstrated that not only does it extend the life of the equipment, but most importantly ensures that the equipment performs in optimal condition.

5 Why do I need the Safety Program?

As part of our commitment to after sales support to our customers, we at EZ Way recommend that all products undergo a regular maintenance program. With a planned maintenance schedule that complements recommended standard bi-annual checks, it is a sound investment in extending the life of your equipment.

Form #5-007 Rev. 07/19/23

PO Box 89, 710 E. Main. Clarinda, IA 51632 | 1-800-627-8940 ext. 1819 | sales@ezlifts.com

⚠WARNING: Cancer and Reproductive Harm - www.P65Warnings.ca.gov.